

To: GVTA Police Board

From: Chief Officer Robert Kind
Greater Vancouver Transportation Authority Police Service

Date: January 25, 2006

Subject: GVTAPS 2006 Interim Goals [Report #2006-05]

Staff Recommendation:

That, pursuant to s. 4.2(2)(c)(ii) of the *Police Act*, the Greater Vancouver Transportation Authority Police Board:

- A. Approves the proposed Greater Vancouver Transportation Authority Police Service 2006 Interim Goals; and
- B. Approves submission of the Greater Vancouver Transportation Authority Police Service 2006 Interim Goals to the Ministry of Public Safety and Solicitor General - Police Services Division.

PURPOSE

This report assists the Greater Vancouver Transportation Authority Police Board and Police Service (GVTAPS) in complying with requirements of s. 4.2 of the *Police Act* and Board policy regarding establishment of priorities and goals.

BACKGROUND

Appendix A provides the proposed GVTAPS 2006 interim goals, and the broad strategies and targets required to achieve each goal. As the police service just became operational in late 2005, much of the operational and police service development focus from 2005 continues on in 2006.

In accordance with the process confirmed by Police Services Division this Fall, once the GVTA Police Board determines the annual priorities and goals, the document is to then be forwarded for their consideration. In the event that there are any suggested additions or revisions from Police Services Division, the GVTA Police Board would be notified accordingly.

In consideration of the submission of the goals to Police Services Division and the future strategic planning process, the term "Interim" Goals has been used.

ALTERNATIVES

A strategic plan for the transit police service must be developed in 2006, and an external consultant will be retained to assist. Due to pressing roll out issues, it was not feasible to start this planning in 2005. In January 2006, staff will be commencing work on the strategic plan process. As mentioned in previous reports to the GVTA Police Board, the organizational infrastructure, priorities, goals and objectives may need to be revised as a result of that strategic planning process. However, until such time that plan is developed and approved by the GVTA Police Board, the Executive will proceed with the current plan of action.

CONCLUSION

2006 will be a pivotal year for GVTAPS as operational protocols with jurisdictional police are further established and fine-tuned, and the organizational infrastructure is enhanced. There are many stakeholder expectations for the transit police service to consider and balance in 2006, and it is hoped that these expectations will be met through achievement of the proposed 2006 interim goals, and strategic plan, once developed.

Original signed by Chief Kind

Chief Officer Robert. H. Kind



Greater Vancouver Transportation Authority Police Service 2006 Interim Goals

	Goals	Key Strategies	Targets & Performance Measures
1	<p>Organizational Development</p> <p>Objective:</p> <p>To develop the new transit police service to be an effective, accountable and fiscally responsible police service.</p>	<ul style="list-style-type: none"> • Develop GVTAPS strategic plan to articulate multi-year goals and objectives for organizational components • Continue policy and procedures development and personnel education on policy • Develop effective police budget monitoring and financial planning, and secure additional resources to meet future expansion • Adjust administrative positions to reflect current role of police service • Continue security enhancement 	<ul style="list-style-type: none"> • Develop and implement strategic planning process • Policy and Procedures Manual covers all required areas of provincial policy standards for police, and procedures in place for policies as appropriate • Civilian personnel receive further training for police service mandate, including: administrative and key operational policy, and complaint process • Establish new internal budget monitoring and financial planning systems (e.g., new chart of accounts, quarterly budget reports, overtime tracking system) • Review of roles and responsibilities conducted for administrative positions, and adjust job descriptions accordingly

2	<p>Human Resources</p> <p>Objective:</p> <p>To achieve authorized strength and increase human resource capacity for effective police service delivery</p>	<ul style="list-style-type: none"> • Recruit, develop and train a highly skilled and competent workforce • Implement training plan for Designated Constables • Continue enhancing and establishing of internal human resources infrastructure and processes 	<ul style="list-style-type: none"> • Complete appointment of qualified TransLink Transit Security Special Provincial Constables as Designated Constables • Appoint recruiting officers and implement recruit selection process and strategies in accordance with Police Board policy (fill 2005 vacancies and new 2006 positions) • Appoint training officer and develop training plan for Designated Constables and civilians (operations) in accordance with provincial requirements and Police Board policy, and achieve mandatory training for Designated Constables • Hire or secure additional civilian personnel for authorized positions in new organizational structure (2005 vacancies and new 2006 positions) • Commence establishing of personnel management systems, promotion requirements, and performance evaluation for sworn and civilian personnel
3	<p>Informatics and Communications</p> <p>Objective:</p> <p>To further development of informatics and communications systems to ensure compliance with law enforcement and legislative requirements, and achievement of police service goals</p>	<ul style="list-style-type: none"> • Implement 24/7 Operations Communication Centre and enhance functions • Implementation of GVTAPS Police Network and applications in support of various functions 	<ul style="list-style-type: none"> • Establish GVTAPS Police Network, including Blackberry Enterprise System and Email • Develop IT support plan for the planned GVTAPS IT infrastructure • Implement GVTAPS Professional Standards (Complaint Management) Database Program at two sites

4	<p>Physical Resources</p> <p>Objective:</p> <p>To provide facility space and equipment necessary for police service operations</p>	<ul style="list-style-type: none"> • Obtain additional facility space obtained to meet expanding police service • Fleet requirements assessed for expanding police service 	<ul style="list-style-type: none"> • Obtain adequate facility space in order to meet immediate GVTAPS space requirements and commence essential renovations and physical security changes in order to meet safety, security and confidentiality requirements of the police service • Assessment conducted of existing fleet mix to determine sufficiency to meet future operational police role/needs, and determine fleet requirements for inclusion in 2007 financial plan
5	<p>Operations</p> <p>Objective:</p> <p>To preserve and maintain public peace prevent crime and offenses against the law, primarily directed to criminal activity and or beach of public peace that could affect transit passengers, employees and property</p> <p><i>(Subject to review after first quarter and adjusted as required)</i></p>	<ul style="list-style-type: none"> • Targeted enforcement strategies based on crime analysis • Liaison and coordination with jurisdictional police on enforcement operations, investigations and community policing initiatives related to GVTAPS mandate • Intelligence and information sharing with jurisdictional police • Development of transit police service website to enhance public accessibility to police service and public understanding of crime, safety and enforcement issues 	<ul style="list-style-type: none"> • Appoint crime analyst and establish crime trends and baselines related to the new Designated Policing Unit mandate (in coordination with jurisdictional police crime analysis staff), and structure enforcement strategies to respond to the identified crime and safety issues, including drug enforcement strategies • Evaluation of incidence of graffiti on transit property to determine incidence baseline and structure enforcement and crime prevention strategies based on findings • Establish/amend protocols with jurisdictional police, including prisoner search and booking at detention facilities, and warrants • Development and addition of Violation Ticket information to transit police service website, including the process for payment and disputing of a Violation Ticket, in multiple languages, and hyperlink to the Motor Vehicle Branch

APPENDIX A
BOARD REPORT #2006-05

			<ul style="list-style-type: none">• Identification of key public events for the transit police service to support and participate in to enhance community relations and safety education, and evaluation of police involvement• Participation in TransLink emergency planning process and strategy, and determine police service role and responsibilities
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